

← Help View Tickets

Please Select an Option

- ▶ Problems Sending Money?**
Are you facing problems sending money such as Transaction failures or money debited but not credited?
- ▶ Problems Receiving Money?**
Are you unable to receive money or did someone send you money which you have not yet received into your account?
- ▶ Unknown payments?**
Did money get deducted from your account but not sure why? Report a Fraud?
- ▶ Other Issues?**
Issues such as linking mobile number, onboarding or other problems with UPI.

Not sure? Connect with us via

Talk to Agent Chat with Agent

← Help View Tickets

Is your transaction visible?

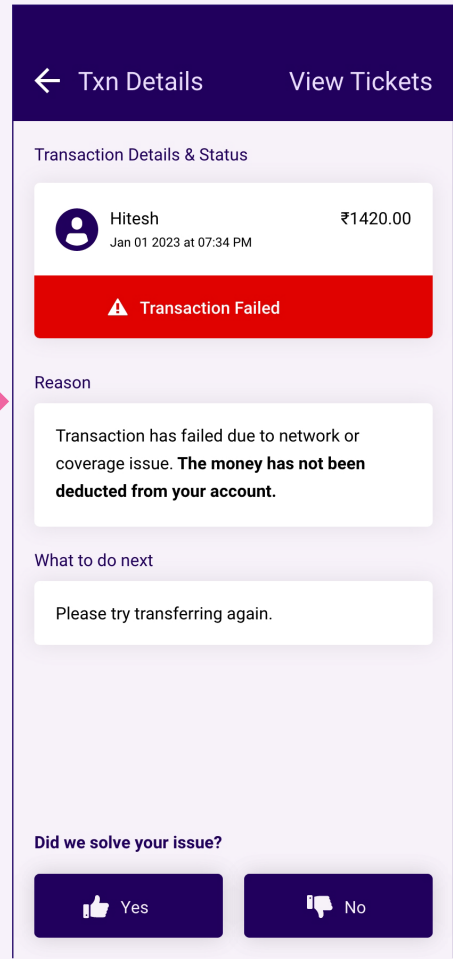
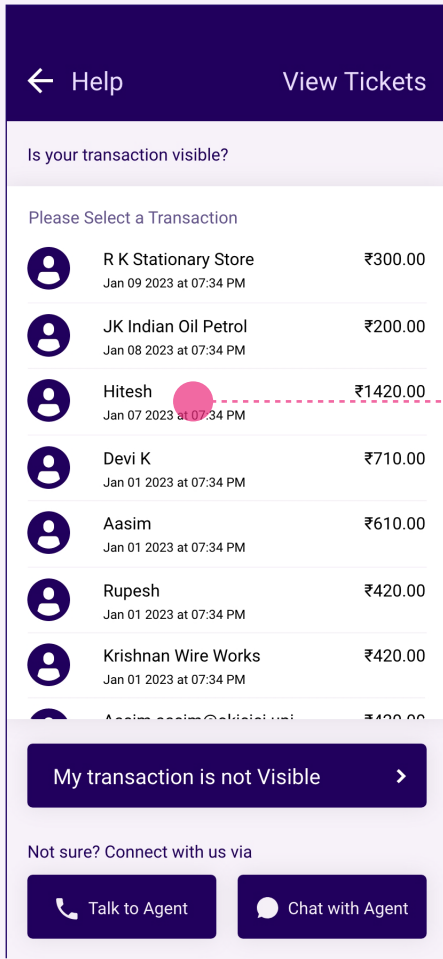
Please Select a Transaction

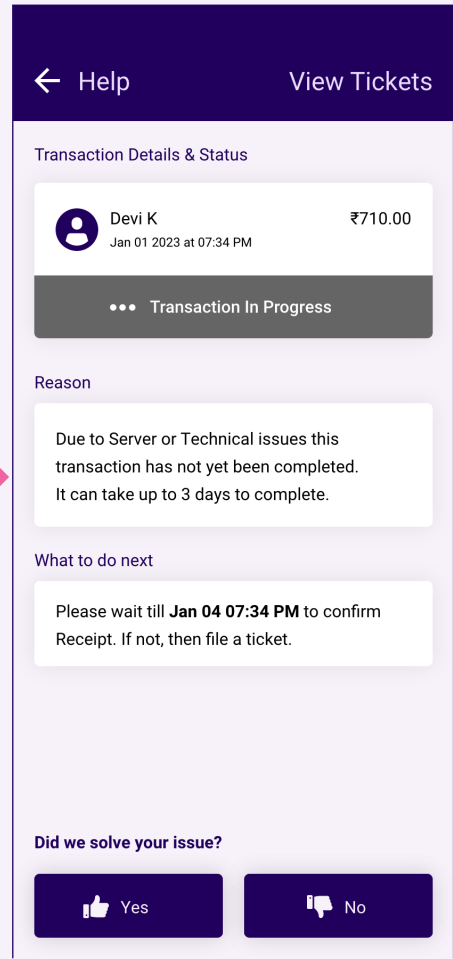
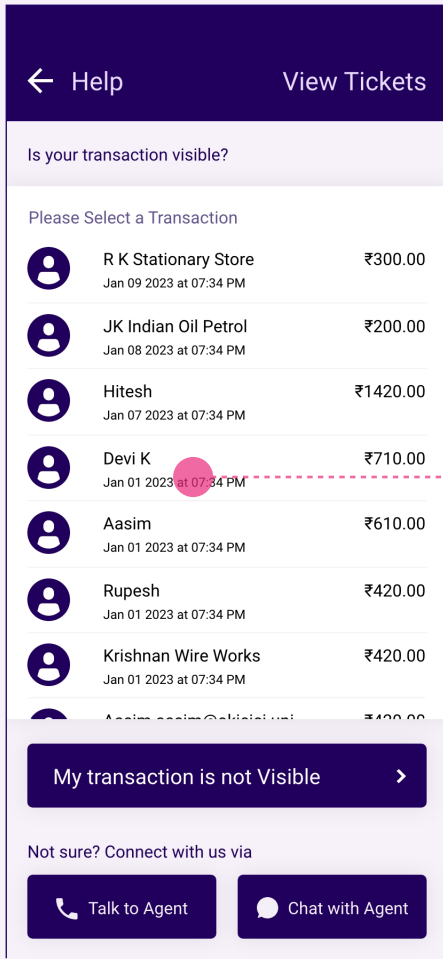
	R K Stationary Store Jan 09 2023 at 07:34 PM	₹300.00
	JK Indian Oil Petrol Jan 08 2023 at 07:34 PM	₹200.00
	Hitesh Jan 07 2023 at 07:34 PM	₹1420.00
	Devi K Jan 01 2023 at 07:34 PM	₹710.00
	Aasim Jan 01 2023 at 07:34 PM	₹610.00
	Rupesh Jan 01 2023 at 07:34 PM	₹420.00
	Krishnan Wire Works Jan 01 2023 at 07:34 PM	₹420.00
	Aasim aasim@krisna...	₹420.00

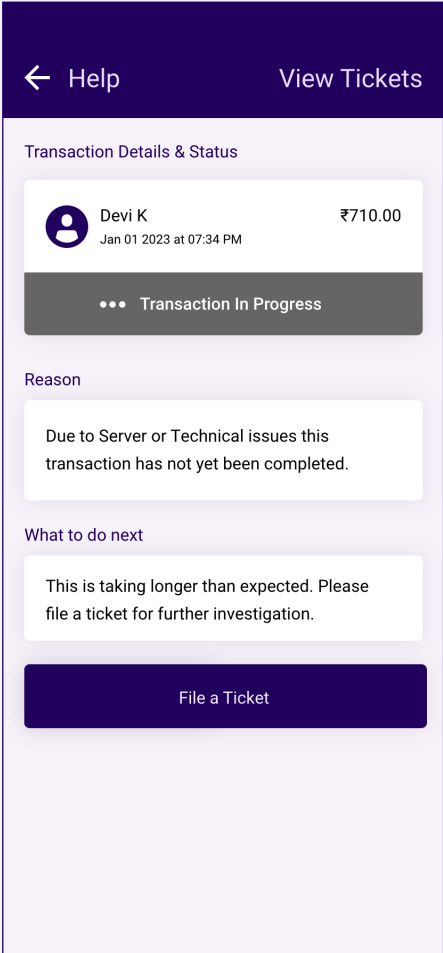
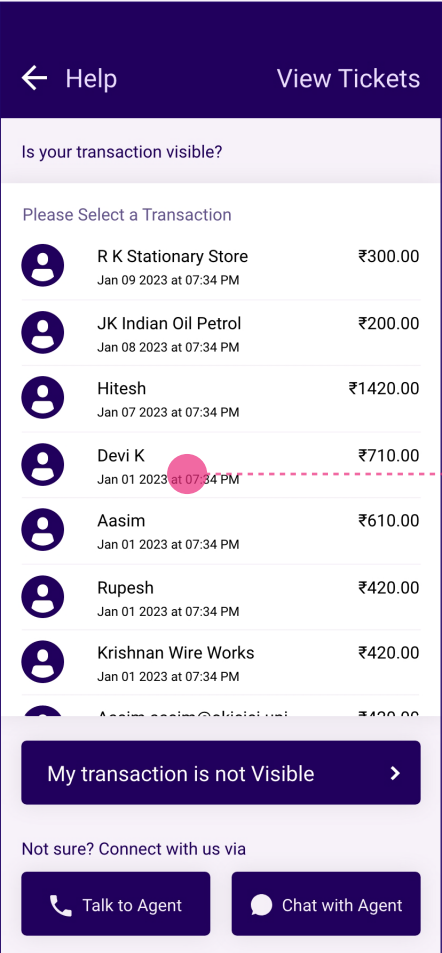
My transaction is not Visible >

Not sure? Connect with us via

Talk to Agent Chat with Agent








← Help View Tickets

Transaction Details & Status

 Devi K ₹710.00
Jan 01 2023 at 07:34 PM

Transaction In Progress

Reason

Due to Server or Technical issues this transaction has not yet been completed.

What to do next

This is taking longer than expected. Please file a ticket for further investigation.

File a Ticket

← Ticket ID: 198208208 ✓

VIEW SUBMITTED DETAILS >

YOU SAID 25-JAN-2024 AT 11:04 AM
Money not received even after 3 days

AUTOMATED RESPONSE 25-JAN-2024 AT 11:05 AM
Thank you for letting us know. Our customer care executive will reply by 11:07 PM on 26-Jan-2024 (within 24 hours).

Want more information?

Talk to Agent Chat with Agent