

← Help View Tickets

Please Select an Option

- ▶ Problems Sending Money?**
Are you facing problems sending money such as Transaction failures or money debited but not credited?
- ▶ Problems Receiving Money?**
Are you unable to receive money or did someone send you money which you have not yet received into your account?
- ▶ Unknown payments?**
Did money get deducted from your account but not sure why? Report a Fraud?
- ▶ Other Issues?**
Issues such as linking mobile number, onboarding or other problems with UPI.

Not sure? Connect with us via

Talk to Agent Chat with Agent

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Is your transaction visible?

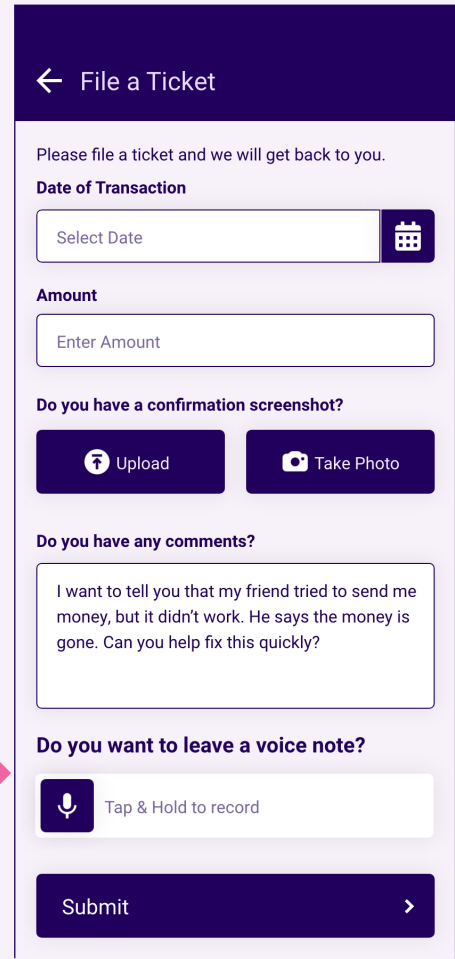
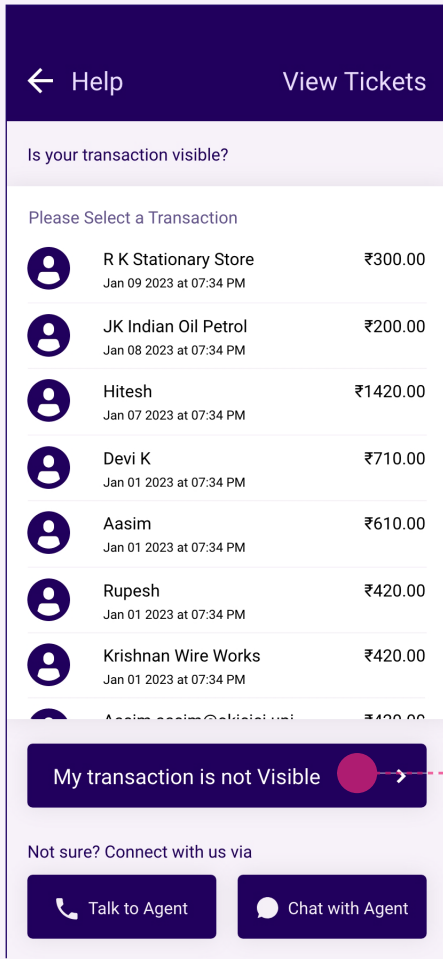
Please Select a Transaction

	R K Stationary Store Jan 09 2023 at 07:34 PM	₹300.00
	JK Indian Oil Petrol Jan 08 2023 at 07:34 PM	₹200.00
	Hitesh Jan 07 2023 at 07:34 PM	₹1420.00
	Devi K Jan 01 2023 at 07:34 PM	₹710.00
	Aasim Jan 01 2023 at 07:34 PM	₹610.00
	Rupesh Jan 01 2023 at 07:34 PM	₹420.00
	Krishnan Wire Works Jan 01 2023 at 07:34 PM	₹420.00
	Aasim aasim@krisna...	₹420.00

My transaction is not Visible >

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← File a Ticket

Please file a ticket and we will get back to you.



Date of Transaction

Select Date 

Amount

Enter Amount


Do you have a confirmation screenshot?


 Upload  Take Photo

Do you have any comments?

I want to tell you that my friend tried to send me money, but it didn't work. He says the money is gone. Can you help fix this quickly?

Do you want to leave a voice note?


 Tap & Hold to record

Submit 

← Ticket Filed Successfully!

Ticket ID: 198208208

We got your complaint. Check the ticket status anytime on the main help screen.

VIEW SUBMITTED DETAILS 



YOU: 23-JAN-2024 AT 11:02 AM
I want to tell you that my friend tried to send me money, but it didn't work. He says the money is gone. Can you help fix this quickly?

AUTOMATED RESPONSE 11:02 AM
We see that the transfer happened just 2 days ago. Money can take up to 3 days to reach your account. Please wait for 3 days for the money to reach your account. If it has not arrived even after 3 days", update this ticket.

Transfer Date: 22-Jan-2024
Please wait till: 25-Jan-2024

Did you know? 99.99% of the transactions made daily are deposited in the correct account within 3 days.

Need more help?

 Talk to Agent  Chat with Agent