

← Ticket ID: 198208208 ✓

YOU: 23-JAN-2024 AT 11:02 AM

I want to tell you that my friend tried to send me money, but it didn't work. He says the money is gone. Can you help fix this quickly?

AUTOMATED RESPONSE 11:02 AM

We see that the transfer happened just 2 days ago. Money can take up to 3 days to reach your account. Please wait for 3 days for the money to reach your account. If it has not arrived even after 3 days, update this ticket.

Transfer Date: 23-Jan-2024
Please wait till: 26-Jan-2024

Did you know? 99.99% of the transactions made daily are deposited in the correct account within 3 days.

AUTOMATED RESPONSE 26-JAN-2024 AT 11:02 AM

It is now over 3 days. Please confirm if you have received the amount?

Have you received the money?

Yes No

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Transfer Date: 23-Jan-2024
Please wait till: 26-Jan-2024

Did you know? 99.99% of the transactions made daily are deposited in the correct account within 3 days.

AUTOMATED RESPONSE 25-JAN-2024 AT 11:02 AM

It is now over 3 days. Please confirm if you have received the amount?

YOU SAID 26-JAN-2024 AT 11:04 AM

Money not received even after 3 days

AUTOMATED RESPONSE 25-JAN-2024 AT 11:05 AM

Thank you for letting us know. Our customer care executive will reply by 11:07 PM on 26-Jan-2024 (within 24 hours).

Want more information?

Talk to Agent Chat with Agent

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AUTOMATED RESPONSE 25-JAN-2024 AT 11:02 AM

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YOU SAID 26-JAN-2024 AT 11:04 AM

Money received.

AUTOMATED RESPONSE 11:07 AM

Thank you for the update.





As you have received the money, this ticket will now be closed and marked as resolved.

Want more information?

Talk to Agent Chat with Agent

← Help View Tickets

What do you need help with

-  UPI
-  Rewards
-  Products
-  Others

Your Recent Tickets [View All](#)

Ticket ID: 198208208 >

I am writing to inform you that a transaction from my friend...

11:50 AM 23 Jan-24 NEW UPDATE AVAILABLE

Frequently Asked Questions

- [How do I link Aadhaar with UPI?](#) >
- [How do I link mobile with Bank Account?](#) >
- [How can I complete my KYC?](#) >
- [How can I report Fraud?](#) >

Safety Videos and Tips



← My Tickets

Your Recent Tickets

You have no active tickets

Your Past Tickets (2)

Ticket ID: 198208203 >

I am writing to inform you that a transaction from my friend to my account has failed, he says the money has been deducted. I...

9:43 AM 12 Jan-24 RESOLVED

Ticket ID: 198208203 >

I am writing to inform you that a transaction from my friend to my account has failed, he says the money has been deducted. I...

7:43 AM 11 Jan-24 RESOLVED